

**THE PROCESSING OF PERSONAL DATA**

**MOTOR INSURANCE**

Elaboration	Categories of personal data	Purpose of processing	Legal basis for processing	Subject category
<p><b>Submission of an offer / Application for an insurance contract</b></p>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Age (range &gt; or &lt; 23 years)</li> <li>- Driver's License Information</li> <li>- Vehicle data (license plate, vehicle category, year of registration, make, model, cubic capacity, registration number, vehicle photographs, etc.)</li> <li>- Insurance coverage</li> <li>- Address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes and, where appropriate:</li> <li>- Medical data (especially related to disabilities, disabilities)</li> <li>- Pre insurance check</li> </ul>	<p>Issuance of a relevant offer to conclude an insurance contract, identification of the applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract</p>	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Vehicle driver (may vary where applicable)</li> </ul>
<p><b>Management and maintenance of a file of needs / information form by the insurance intermediary</b></p>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic)</li> <li>- Driver's License Information</li> </ul>	<p>Identification of applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract, servicing the trading</p>	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c' GDPR) and in particular, Law 4583/2018</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Vehicle driver (may vary where applicable)</li> </ul>

	<ul style="list-style-type: none"> <li>- Requested insurance coverage</li> <li>- Pre-insurance check</li> </ul>	relationship with the Company		
<b>Updating and renewal of insurance contracts / insurance policies</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance coverage</li> <li>- History of previous accidents or damages and damaging causes</li> <li>- Pre insurance check</li> </ul>	Communication and information to the renewal of the insurance contract, examination of the application renewal of the insurance contract, including the reassessment of the risk and the acceptance or rejection, as the case may be, of the relevant renewal application in the context of monitoring, and operation and generally smooth management of the insurance contract, servicing the trading relationship with the Company	Contract (art. 6 par. 1 case b' GDPR)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Vehicle driver (may vary where applicable)</li> </ul>
<b>Control of premium payment, conclusion and issuance of insurance contract</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic)</li> <li>- Bank account details (number, IBAN, beneficiary)</li> <li>- Payment data</li> </ul>	Issuance, conclusion and operation of the insurance contract, invoicing of services, control of payment, collection of the premium and sending of the insurance contract to the policyholder	Contract (art. 6 par. 1 case b' GDPR)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Any person other than those mentioned above, as the case may be (e.g. payer, depositor)</li> </ul>
<b>Issuance of additional insurance contract documents</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> </ul>	Monitoring, operation and smooth management of the insurance contract, permissible and at the request of the subject modification of the existing insurance contract, coverage of additional needs of	Contract (art. 6 par. 1 case b' GDPR)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> </ul>

	<ul style="list-style-type: none"> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic)</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes</li> <li>- Additional coverages</li> </ul> <p>and where applicable:</p> <ul style="list-style-type: none"> <li>- Medical data (especially related to disabilities, disabilities)</li> <li>- Pre insurance check</li> </ul>	the subject and issuance of an additional act of insurance coverage / benefits		
<p><b>Claims management / Claims announcement / Expert opinion</b></p>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Driver's License Information</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic)</li> </ul> <p>and, where appropriate:</p> <ul style="list-style-type: none"> <li>- Medical data</li> <li>- Information other than the above, required, where appropriate</li> </ul>	Reporting of damage, management of damage caused by a traffic accident or other insurance case (additional risks), which are linked to the insurance policy and, in particular, the verification of conditions, the collection of evidence, monitoring, operation and smooth management of the insurance contract, provision of the agreed insurance covers, assessment, control, determination of the amount of insurance compensation, payment of insurance, in the context of the insurance case the insurance contract	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> <li>- Third parties involved (co-driver, pedestrian, witnesses, etc., other than the above)</li> </ul>
<p><b>Amicable Car Accident Declaration / Amicable Settlement</b></p>	<ul style="list-style-type: none"> <li>- Application details</li> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Driver's License Information</li> </ul>	Reporting of damage, monitoring, operation and smooth management of the insurance contract, examination, assessment and evaluation of a request for amicable settlement,	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c 'GDPR), in particular the agreement governing the R.A.P.</li> <li>- Purposes of medical diagnosis,</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> <li>- Third parties involved (co-driver, pedestrian,</li> </ul>

	<ul style="list-style-type: none"> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic)</li> <li>- Medical data</li> <li>- Details of legal representatives of a company</li> </ul> <p>and, where appropriate:</p> <ul style="list-style-type: none"> <li>- Information other than the above, required, where appropriate</li> </ul>	<p>determination of the amount of insurance compensation, payment of insurance</p>	<p>provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</p>	<p>witnesses, etc., other than the above)</p>
<p><b>Revocation of an accident report</b></p>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Driver's License Information</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic)</li> </ul> <p>and, where appropriate:</p> <ul style="list-style-type: none"> <li>- Medical data</li> <li>- Details of legal representatives of a company</li> <li>- Information other than the above, required, where appropriate</li> </ul>	<p>Smooth operation and management of damage reporting, compensation, monitoring, operation and smooth management of the insurance contract, servicing the trading relationship with the Company</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Third driver</li> <li>- Third party insured or owner of a vehicle of any property (may vary where applicable)</li> </ul>

<p><b>Payment of compensation (insurance)</b></p>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Driver's License Information</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic)</li> </ul> <p>and, where appropriate:</p> <ul style="list-style-type: none"> <li>- Medical data</li> <li>- Details of legal representatives of a company</li> <li>- Information other than the above, required, where appropriate</li> </ul>	<p>Control and evaluation of the damage, with a view to remedying, approving the payment of the premium, settling the insurance indemnity, in the event of the occurrence of the insurance risk, as it arises from the terms of the insurance contract, compensation for the damage</p>	<ol style="list-style-type: none"> <li>1. Contract (art. 6 par. 1 case b' GDPR)</li> <li>2. Legal obligation (art. 6 par. 1 case c GDPR)</li> </ol> <p>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of data personal character) (art. 9 par. 2 f. h' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy</li> <li>- Third party - beneficiary of compensation (may vary where applicable)</li> </ul>
<p><b>Diagnosis of bodily injuries in case of injuries</b></p>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Driver's License Information</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> </ul>	<p>Monitoring, operation and smooth management of the insurance contract, control and evaluation of the damage, with a view to rehabilitation, approval of the payment of the premium, settlement of the insurance indemnity, in case of occurrence of the insurance risk, as it arises from the terms of the insurance contract, compensation for the damage</p>	<p>Consent (art. 6 par. 1 case a' GDPR in conjunction with art. 9 par. 2 case a' GDPR, for special categories of personal data)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> <li>- Any third party involved (where applicable)</li> </ul>

	<ul style="list-style-type: none"> <li>- Details of insurance claim</li> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic) and, where appropriate: <ul style="list-style-type: none"> <li>- Medical data</li> <li>- Details of legal representatives of a company</li> <li>- Information other than the above, required, where appropriate</li> </ul> </li> </ul>			
<p><b>Auxiliary Fund for Motor Accident Liability Insurance (civil liability)</b></p>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Driver's License Information</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> <li>- Vehicle details (license plate, vehicle category, year of registration, make, model, cubic)</li> <li>- Details of legal representatives of a company</li> <li>- Information other than the above, required, where appropriate</li> </ul>	<p>Monitoring, operation and smooth management of the insurance contract, control and evaluation of damage, with a view to rehabilitation, approval of the payment of the insurance premium, for civil liability from motor vehicle accidents due to death or personal injury or damage to property, on cases defined by law.</p>	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> <li>- Any third party involved (where applicable)</li> </ul>

**PROPERTY INSURANCE**

Elaboration	Categories of Personal Data	Purpose of processing	Legal basis for processing	Subject category
<b>Submission of an offer / Application for an insurance contract</b>	<ul style="list-style-type: none"> <li>- Identification / ID Details</li> <li>- Professional status</li> <li>- Mobile phone / Landline phone</li> <li>- Requested insurance coverage</li> <li>- Address details (insured, policyholder, risk address)</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes</li> <li>- Mortgage loan agreement details</li> <li>- Building permit</li> <li>- Pre-insurance check</li> </ul>	Issuance of a relevant offer to conclude an insurance contract, identification of the applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder</li> </ul>
<b>Management and maintenance of a file of needs / information form by the insurance intermediary</b>	<ul style="list-style-type: none"> <li>- Identification / ID Details</li> <li>- Professional status</li> <li>- Mobile phone / Landline phone</li> <li>- Requested insurance coverage</li> <li>- Address details</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- Pre insurance check</li> </ul>	Identification of applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract, servicing the trading relationship with the Company	<ul style="list-style-type: none"> <li>1. Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c' GDPR) and in particular, Law 4583/2018</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder (may vary where applicable)</li> </ul>
<b>Updating and renewal of insurance contracts / insurance policies</b>	<ul style="list-style-type: none"> <li>- Identification / ID Details</li> <li>- Professional status</li> <li>- Mobile phone / Landline phone</li> <li>- Address details (insured, policyholder, risk address)</li> </ul>	Communication and information to the renewal of the insurance contract, examination of an application for renewal of the insurance contract,	Contract (art. 6 par. 1 case b' GDPR)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder (may vary where applicable)</li> </ul>

	<ul style="list-style-type: none"> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes</li> <li>- Mortgage loan agreement details</li> <li>- Building permit</li> <li>- Insurance coverage</li> <li>- Pre insurance check</li> </ul>	including the reassessment of the risk and the acceptance or rejection, as the case may be, of the relevant renewal application in the context of monitoring, operation and general smooth management of the insurance contract, servicing the trading relationship with the Company		
<b>Control of premium payment, conclusion and issuance of insurance contract</b>	<ul style="list-style-type: none"> <li>- Identification / ID Details</li> <li>- Professional status</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Bank account details (number, IBAN, beneficiary)</li> <li>- Payment data</li> </ul>	Issuance, conclusion and operation of the insurance contract, invoicing of services, control of payment, collection of the premium and sending of the insurance contract to the policyholder	Contract (art. 6 par. 1 case b' GDPR)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Any person other than those mentioned above, as the case may be (e.g. payer, depositor)</li> </ul>
<b>Issuance of additional insurance contract documents</b>	<ul style="list-style-type: none"> <li>- Identification / ID Details</li> <li>- Professional status</li> <li>- Mobile phone / Landline phone</li> <li>- Address details (insured, policyholder, risk address)</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes</li> <li>- Mortgage loan agreement details</li> <li>- Building permit</li> <li>- Financial data (markets)</li> <li>- Additional coverages</li> </ul>	Monitoring, operation and smooth management of the insurance contract, permissible and at the request of the subject modification of the existing insurance contract, coverage of additional needs of the subject and issuance of an additional act of insurance coverage / benefits	Contract (art. 6 par. 1 case b' GDPR)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> </ul>
<b>Claims management / Claims announcement / Expert opinion</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> </ul>	Reporting of damage, management of damage caused by a traffic accident or other insurance case (additional risks), which are linked to the insurance policy and, in particular, the	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> <li>- Purposes of medical diagnosis, provision of health</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> <li>- Third parties involved</li> </ul>



	<ul style="list-style-type: none"> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Details of insurance claim</li> <li>- E-mail address details</li> <li>- Expertise</li> </ul>	control of conditions, the collection of evidence, monitoring, operation and smooth management of the insurance contract, provision of the agreed insurance covers, assessment, control, determination of the amount of the insurance compensation, payment of insurance, in the context of the insurance case of the insurance contract	or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)	
<b>Payment of compensation (insurance)</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> <li>- Insured property and, where appropriate: <ul style="list-style-type: none"> <li>- Information other than the above, required, where appropriate</li> </ul> </li> </ul>	Control and evaluation insurance indemnity, in contract, compensation	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy</li> <li>- Third party - beneficiary of compensation (may vary where applicable)</li> </ul>
<b>Diagnosis of bodily injuries in case of injuries</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> </ul>	Monitoring, operation and smooth management of the insurance contract, control and evaluation of the damage, with a view to rehabilitation, approval of the payment of the premium, settlement	Consent (art. 6 par. 1 case a' GDPR in conjunction with art. 9 par. 2 case a' GDPR, for special categories of personal data)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> <li>- Any third party involved (where applicable)</li> </ul>

	<ul style="list-style-type: none"> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim and, where appropriate: <ul style="list-style-type: none"> <li>- Medical data</li> <li>- Information other than the above, required, where appropriate</li> </ul> </li> </ul>	of the insurance indemnity, in case of occurrence of the insurance risk, as it arises from the terms of the insurance contract, compensation for the damage		
<b>PERSONAL ACCIDENT</b>				
Elaboration	Categories of personal data	Purpose of processing	Legal basis for processing	Subject category
<b>Submission of an offer / Application for an insurance contract</b>	<ul style="list-style-type: none"> <li>- ID data (first name, surname, father's name, date of birth, etc.)</li> <li>- AMKA</li> <li>- Age, height, weight</li> <li>- Professional status</li> <li>- Remuneration Certificate</li> <li>- Mobile phone / Landline phone</li> <li>- Αιτούμενες ασφαλιστικές καλύψεις</li> <li>- Address details (insured, policyholder, risk address)</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes / Medical history according to the answers provided to the questionnaire completed during the application</li> <li>- Medical data (relating in particular to disabilities, disabilities) / medical or diagnostic tests and their results</li> </ul>	Issuance of a relevant offer to conclude an insurance contract, identification of the applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder</li> </ul>
<b>Management and maintenance of</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- AMKA</li> </ul>	Identification of applicant, examination, evaluation, risk	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder</li> </ul>

<p><b>a file of needs / information form by the insurance intermediary</b></p>	<ul style="list-style-type: none"> <li>- Age, height, weight</li> <li>- Professional status</li> <li>- Mobile phone / Landline phone</li> <li>- Requested insurance coverage</li> <li>- Address details</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes</li> <li>- Medical data relating in particular to disabilities, disabilities)</li> </ul>	<p>assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract, servicing the trading relationship with the Company</p>	<ul style="list-style-type: none"> <li>- Legal obligation (art. 6 par. 1 case c 'GDPR) and in particular, Law 4583/2018</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<p>(where applicable, may vary)</p>
<p><b>Updating and renewal of insurance contracts / insurance policies</b></p>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Certificate of remuneration</li> <li>- Mobile phone / Landline phone</li> <li>- Address details (insured, policyholder, risk address)</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes</li> <li>- Insurance coverage</li> <li>- Pre insurance check</li> <li>- Medical data (especially related to disabilities, disabilities)</li> </ul>	<p>Communication and information to the renewal of the insurance contract, examination of an application for renewal of the insurance contract, including the reassessment of the risk and the acceptance or rejection, as appropriate, of the relevant application for renewal in the context of monitoring, and operation and in general smooth management of the insurance contract, servicing the trading relationship with the Company</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder (may vary where applicable)</li> </ul>
<p><b>Control of premium payment, conclusion and issuance of insurance contract</b></p>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Bank account details (number, IBAN, beneficiary)</li> <li>- Payment data</li> </ul>	<p>Issuance, conclusion and operation of the insurance contract, invoicing of services, control of payment, collection of the premium and sending of the insurance contract to the policyholder</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder</li> <li>- Any person other than those mentioned above, as the case may be (e.g. payer, depositor)</li> </ul>
<p><b>Issuance of additional insurance contract documents</b></p>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- AMKA</li> <li>- Professional status</li> </ul>	<p>Monitoring, operation and smooth management of the insurance contract, permissible and at the request of the subject</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder</li> </ul>

	<ul style="list-style-type: none"> <li>- Remuneration Certificate</li> <li>- Mobile phone / Landline phone</li> <li>- Age</li> <li>- Height / Weight</li> <li>- Address details (insured, policyholder, risk address)</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents or damages and damaging causes</li> <li>- Medical data (especially related to disabilities, disabilities)</li> <li>- Additional coverages</li> </ul>	modification of the existing insurance contract, coverage of additional needs of the subject and issuance of an additional act of insurance coverage / benefits		
<b>Claims management / Claims announcement / Expert opinion</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Details of insurance claim</li> <li>- E-mail address details</li> <li>- Expertise</li> <li>- Type of Accident</li> <li>- Medical Documents</li> </ul>	Reporting of damage, management of a loss caused by an insurance case linked to the insurance policy and, in particular, the verification of conditions, the collection of evidence, monitoring, operation and smooth management of the insurance contract, provision of the agreed insurance coverage, assessment, control, determination of the amount of insurance compensation, payment of insurance premium, in the context of the insurance case of the insurance contract	<ol style="list-style-type: none"> <li>1. Contract (art. 6 par. 1 case b' GDPR)</li> <li>2. Legal obligation (art. 6 par. 1 case c GDPR)</li> </ol> <ul style="list-style-type: none"> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ol style="list-style-type: none"> <li>1. Assurer</li> <li>2. Policyholder/policyholder</li> <li>3. Beneficiary of the insurance policy (may vary where applicable)</li> </ol> <ul style="list-style-type: none"> <li>- Third parties involved</li> </ul>
<b>Payment of compensation (insurance)</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> </ul>	Control and evaluation of the damage, with a view to remedying,	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> </ul>

	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> <li>- Bank account details (number, IBAN, beneficiary)</li> <li>- Payment data</li> </ul> <p>and, where appropriate:</p> <ul style="list-style-type: none"> <li>- Information other than the above required</li> </ul>	<p>approving the payment of the premium, settling the insurance indemnity, in the event of the occurrence of the insurance risk, as it arises from the terms of the insurance contract, compensation for the damage</p>	<ul style="list-style-type: none"> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Beneficiary of the insurance policy</li> <li>- Third party - beneficiary of compensation (may vary where applicable)</li> </ul>
<b>Diagnosis of bodily injuries in case of injuries</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> </ul> <p>and, where appropriate:</p> <ul style="list-style-type: none"> <li>- Medical data</li> <li>- Information other than the above required</li> </ul>	<p>Monitoring, operation and smooth management of the insurance contract, control and evaluation of the damage, with a view to rehabilitation, approval of the payment of the premium, settlement of the insurance indemnity, in case of occurrence of the insurance risk, as it arises from the terms of the insurance contract, compensation for the damage</p>	<p>Consent (art. 6 par. 1 case a' GDPR in conjunction with art. 9 par. 2 case a' GDPR, for special categories of personal data)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> </ul>
<b>Surety Bonds</b>				
<b>Elaboration</b>	<b>Categories of personal data</b>	<b>Purpose of processing</b>	<b>Legal basis for processing</b>	<b>Subject category</b>

<p><b>Submission of an offer / Application for the conclusion of an insurance contract</b></p>	<p>Where applicable:</p> <ul style="list-style-type: none"> <li>- ID data (first name, surname, father's name, date of birth, etc.)</li> <li>- Mobile phone / Landline phone</li> <li>- Requested insurance coverage</li> <li>- Address details (insured, policyholder, risk address)</li> <li>- E-mail address details</li> <li>- The data included in the certificates necessary for filing (e.g. non-filing for bankruptcy, non-bankruptcy, current representation of the company, etc.)</li> </ul>	<p>Issuance of a relevant offer to conclude an insurance contract, identification of the applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract</p>	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Assurer</li> <li>- Policyholder /policyholder</li> </ul>
<p><b>Management and maintenance of a file of needs / information form by the insurance intermediary</b></p>	<ul style="list-style-type: none"> <li>- Financial data (VAT number, Tax Office), E3 declaration, asset declaration (E9),</li> <li>- Tax and social security clearance</li> <li>- Information on any loans</li> <li>- The data included in the solemn declaration form</li> <li>- Data and information on profit and loss, forecast turnover, arrears</li> <li>- Data and information concerning the shareholders of the company / shareholder composition, copy of shareholders' book</li> <li>- Share structure of the company (shareholders' VAT number) - Copy of the company's Shareholders' Book</li> </ul>	<p>Identification of applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract, servicing the trading relationship with the Company</p>	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c' GDPR) and in particular, Law 4583/2018</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder /policyholder (may vary where applicable)</li> </ul>
<p><b>Updating and renewal of insurance contracts / insurance policies</b></p>	<p>Communication and information to the renewal of the insurance contract, examination of an application for renewal of the insurance contract, including the reassessment of the risk and the acceptance or rejection, as the case may be, of the relevant renewal application in the context of monitoring, operation and general smooth management of the insurance contract, servicing the trading</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder /policyholder (where applicable, may vary)</li> </ul>

<p><b>Control of premium payment, conclusion and issuance of insurance contract</b></p>		<p>relationship with the Company</p> <p>Issuance, conclusion and operation of the insurance contract, invoicing of services, control of payment, collection of the premium and sending of the insurance contract to the policyholder</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Any person other than those mentioned above, as the case may be (e.g. payer, depositor)</li> </ul>
<p><b>Issuance of additional insurance contract documents</b></p>		<p>Monitoring, operation and smooth management of the insurance contract, permissible and at the request of the subject modification of the existing insurance contract, coverage of additional needs of the subject and issuance of an additional act of insurance coverage / benefits</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<p>1. Assurer</p> <ul style="list-style-type: none"> <li>- Policyholder/policyholder</li> </ul>
<p><b>Διαχείριση ζημιών / Αναγγελία ζημιών / Διενέργεια πραγματογνωμοσύνης</b></p>	<ul style="list-style-type: none"> <li>- Στοιχεία και πληροφορίες πελάτη εταιρείας, επωνυμία, έδρα, ΑΦΜ, ΔΟΥ, κύρια δραστηριότητα, στοιχεία επικοινωνίας (τηλέφωνο, FAX, e-mail), στοιχεία αρμοδίου προσώπου του πελάτη</li> <li>- Ομοίως και τα στοιχεία του τριτεγγυητή</li> </ul>	<p>Αναγγελία ζημίας, διαχείριση ζημίας, η οποία προκλήθηκε ορισμένη ασφαλιστική περίπτωση, η οποία συνδέεται με το ασφαλιστήριο συμβόλαιο και, ειδικότερα, ο έλεγχος των προϋποθέσεων, η συλλογή αποδεικτικών στοιχείων, παρακολούθηση, λειτουργία και ομαλή διαχείριση της ασφαλιστικής σύμβασης, παροχή των συμφωνηθεισών ασφαλιστικών καλύψεων, εκτίμηση, έλεγχος, καθορισμός του ύψους της ασφαλιστικής αποζημίωσης, καταβολή ασφαλισματος, στο πλαίσιο της</p>	<ul style="list-style-type: none"> <li>- Σύμβαση (άρ. 6 παρ. 1 περ. β' ΓΚΠΔ)</li> <li>- Έννομη υποχρέωση (άρ. 6 παρ. 1 περ. γ' ΓΚΠΔ)</li> <li>- Σκοποί ιατρικής διάγνωσης, παροχής υγειονομικής ή κοινωνικής περίθαλψης ή θεραπείας (για τα ειδικών κατηγοριών δεδομένα προσωπικού χαρακτήρα) (άρ. 9 παρ. 2 στ. η' ΓΚΠΔ)</li> </ul>	<ul style="list-style-type: none"> <li>- Ασφαλισμένος</li> <li>- Συμβαλλόμενος / λήπτης της ασφάλισης</li> <li>- Δικαιούχος του ασφαλισματος (κατά περίπτωση, μπορεί να διαφέρει)</li> <li>- Τρίτα εμπλεκόμενα πρόσωπα</li> </ul>

		ασφαλιστικής περίπτωσης της ασφαλιστικής σύμβασης		
<b>Payment of compensation (insurance)</b>	<ul style="list-style-type: none"> <li>- Details of the beneficiary of compensation, name, registered office, VAT number, Tax Office</li> <li>- Bank account details for the payment of compensation</li> </ul>	Control and evaluation of the damage, with a view to remedying, approving the payment of the premium, settling the insurance indemnity, in the event of the occurrence of the insurance risk, as it arises from the terms of the insurance contract, compensation for the damage	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policy holder</li> <li>- Beneficiary of the insurance policy</li> <li>- Third party - beneficiary of compensation (may vary where applicable)</li> </ul>
<b>HEALTH AND LIFE</b>				
<b>Elaboration</b>	<b>Categories of personal data</b>	<b>Purpose of processing</b>	<b>Legal basis for processing</b>	<b>Subject category</b>
<b>Submission of an offer / Application for an insurance contract</b>	<ul style="list-style-type: none"> <li>- ID data (first name, surname, father's name, date of birth, etc.)</li> <li>- AMKA</li> <li>- Age, height, weight</li> <li>- Professional status</li> <li>- Mobile phone / Landline phone</li> <li>- Requested insurance coverage</li> <li>- Address details (insured, policyholder, risk address)</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents and damaging causes / Medical history according to the answers provided to the questionnaire completed during the application / medical or diagnostic tests and their results</li> </ul>	Issuance of a relevant offer to conclude an insurance contract, identification of the applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> </ul>



	<ul style="list-style-type: none"> <li>- Medical data (especially related to disabilities, disabilities)</li> </ul>			
<b>Management and maintenance of a file of needs / information form by the insurance intermediary</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- AMKA</li> <li>- Age, height, weight</li> <li>- Professional status</li> <li>- Mobile phone / Landline phone</li> <li>- Requested insurance coverage</li> <li>- Address details</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- Medical history and all kinds of medical data</li> </ul>	<p>Identification of applicant, examination, evaluation, risk assessment, determination of the premium, determination of the general and special terms of the contract for the conclusion of the insurance contract, servicing the trading relationship with the Company</p>	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c' GDPR) and in particular, Law 4583/2018</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policy holder/policyholder (may vary where applicable)</li> </ul>
<b>Updating and renewal of insurance contracts / insurance policies</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Certificate of remuneration</li> <li>- Mobile phone / Landline phone</li> <li>- Address details (insured, policyholder, risk address)</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- Insurance coverage</li> <li>- Pre insurance check</li> <li>- History of previous accidents and damage causes / medical history according to the answers provided to the questionnaire completed during the application / medical or diagnostic tests and their results</li> </ul>	<p>Communication and information to the renewal of the insurance contract, examination of an application for renewal of the insurance contract, including the reassessment of the risk and the acceptance or rejection, as appropriate, of the relevant renewal application in the context of monitoring, and operation and in general smooth management of the insurance contract, servicing it transactional relationship with the Company</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder (may vary where applicable)</li> </ul>
<b>Control of premium payment, conclusion and issuance of insurance contract</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Bank account details (number, IBAN, beneficiary)</li> </ul>	<p>Issuance, conclusion and operation of the insurance contract, invoicing of services, control of payment, collection of the premium and sending of the insurance</p>	<p>Contract (art. 6 par. 1 case b' GDPR)</p>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Any person other than those mentioned above, as the case may be (e.g. payer, depositor)</li> </ul>

	<ul style="list-style-type: none"> <li>- Payment data</li> </ul>	contract to the policyholder		
<b>Issuance of additional insurance contract documents</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- AMKA</li> <li>- Professional status</li> <li>- Remuneration</li> <li>Certificate</li> <li>- Mobile phone / Landline phone</li> <li>- Age</li> <li>- Height, Weight</li> <li>- Address details (insured, policyholder, address)</li> <li>- E-mail address details</li> <li>- Financial data (VAT number, Tax Office)</li> <li>- History of previous accidents and damaging causes / Medical history according to the answers provided to the questionnaire completed during the application / medical or diagnostic tests and their results</li> <li>- Medical data (relating in particular to disabilities, disabilities)</li> <li>- Additional coverages</li> </ul>	Monitoring, operation and smooth management of the insurance contract, permissible and at the request of the subject modification of the existing insurance contract, coverage of additional needs of the subject and issuance of an additional act of insurance coverage / benefits	Contract (art. 6 par. 1 case b' GDPR)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder</li> </ul>
<b>Claims Management / Claims Reporting</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Details of insurance claim</li> <li>- E-mail address details</li> <li>- All kinds of medical data / medical or diagnostic tests and their results / doctors' opinions</li> </ul>	Reporting of damage, loss management, which has arisen in an insurance case, which is linked to the insurance policy and, in particular, the control of conditions, the collection of evidence, monitoring, operation and smooth management of the insurance policy	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder / policyholder, Beneficiary of the insurance policy (may vary where applicable)</li> <li>- Third parties involved</li> </ul>

		assessment, control, determination of the amount of insurance compensation, payment of insurance premium, in the context of the insurance case of the insurance contract		
<b>Payment of compensation (insurance)</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>- Details of insurance claim</li> <li>- Bank account details (number, IBAN, beneficiary)</li> <li>- Payment data</li> <li>- Where applicable, data and information relating to each insurance case</li> <li>-</li> </ul>	Control and evaluation of the damage, with a view to remedying, approving the payment of the premium, settling the insurance indemnity, in the event of the occurrence of the insurance risk, as it arises from the terms of the insurance contract, compensation for the damage	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> <li>- Purposes of medical diagnosis, provision of health or social care or treatment (for special categories of personal data) (art. 9 par. 2 f. h' GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy</li> <li>- Third party - beneficiary of compensation (may vary where applicable)</li> </ul>
<b>Diagnosis of bodily injuries in case of injuries</b>	<ul style="list-style-type: none"> <li>- Damage data (unique damage number, other damage data, date of notification)</li> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (address, telephone, mobile phone, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, salary certificate)</li> <li>-Details of insurance claim and, where appropriate:</li> <li>- Medical data</li> </ul>	Monitoring, operation and smooth management of the insurance contract, control and evaluation of the damage, with a view to rehabilitation, approval of the payment of the premium, settlement of the insurance indemnity, in case of occurrence of the insurance risk, as it arises from the terms of the insurance contract, compensation for the damage	Consent (art. 6 par. 1 case a' GDPR in conjunction with art. 9 par. 2 case a' GDPR, for special categories of personal data)	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> </ul>

	Information other than the above, required, where appropriate			
<b>ALL INSURANCE SECTORS</b>				
<b>Complaint management (complaints)</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (phone, email address)</li> <li>- Elements of issue, complaint</li> </ul>	Communication and information on issues of the insurance contract and / or issues that arise, and / or questions and / or complaints posed to the Company, in the context of the operation of the insurance contract, in order to provide optimal specialized service, immediacy and quality management thereof	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder (may vary where applicable)</li> <li>- Authorized by the above persons</li> </ul>
<b>Legal case management</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (telephone, postal address, email address)</li> <li>- Insurance contract details (policy number, coverages, etc.)</li> <li>- Financial data (VAT number, Tax Office, E9, etc.)</li> <li>- Medical data</li> <li>- Data and information relating to the relevant facts</li> </ul>	Monitoring of the insurance contract, management of legal affairs and establishment, exercise and support of legal claims of the Company, which are related to the operation of the insurance contract, as deriving from the terms of the insurance contract, compensation for damage	<ul style="list-style-type: none"> <li>- Legitimate interest (art. 6 par. 1 lit. f GDPR), in the context of raising, supporting, substantiating legal claims of the Company</li> <li>- Establishment, exercise or support of legal claims (for special categories of personal data) (art. 9 par. 2 lit. f GDPR)</li> </ul>	<ul style="list-style-type: none"> <li>- Insured</li> <li>- Policyholder/policyholder</li> <li>- Beneficiary of the insurance policy (may vary where applicable)</li> <li>- Third party insured or</li> <li>- Third parties involved (co-driver, pedestrian, witnesses, etc., other than the above)</li> </ul>
<b>Public service and electronic communications / Communication / Resolution of issues and queries through social media</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (phone, email address)</li> <li>- Data and contact details, query, issue, complaint, request information</li> </ul>	Communication and information on issues of the insurance contract and / or issues that arise, and / or questions and / or complaints posed to the Company, in the context of the operation of the insurance contract, in order to provide optimal specialized service, immediacy and quality management thereof and in general service of persons, in the	<ul style="list-style-type: none"> <li>- Contract (art. 6 par. 1 case b' GDPR)</li> <li>- Legal obligation (art. 6 par. 1 case c GDPR)</li> <li>- Legitimate interest (art. 6 par. 1 case f GDPR), in the context of the optimal provision of services and general service to the Company's customers and / or other persons</li> </ul>	Any person, usually claimant, insured, injured party, customer, etc.

		context of an incident / damage, which is related in any way to an insurance policy of the Company and the subject		
<b>Telephone service</b>	<ul style="list-style-type: none"> <li>- Identification / ID data (name, surname, father's name, date of birth, etc.)</li> <li>- Professional status</li> <li>- Contact details (phone, email address)</li> <li>- Data and information of a query, issue, complaint, request</li> <li>- Chat Archive</li> <li>- Request/query details and information</li> </ul>	<p>Communication and information on issues of the insurance contract and / or issues that arise, and / or questions and / or complaints posed to the Company, in the context of the operation of the insurance contract, in order to provide optimal specialized service, immediacy and quality management thereof</p>	<p>Legitimate interest (art. 6 par. 1 case f GDPR), in the context of proof of commercial transaction, transaction security, quality assurance and control of telephone calls and the optimal provision of services and general customer service of the Company, after prior information, based on the conditions of the legislative framework</p>	<p>Any person, usually claimant, insured, injured party, customer, etc.</p>
<b>Sending newsletters / Promotions</b>	Email address	<p>Communication to inform about new products and / or services of the Company and / or announcements or news of the Company, and / or in the context of investigating the level of customer satisfaction, to evaluate the products and / or services provided and / or in the context of conducting a survey, submitting a review</p>	<ul style="list-style-type: none"> <li>- Consent (art. 6 par. 1 case a' GDPR)</li> <li>- Legitimate interest (art. 6 par. 1 case f GDPR), in the context of informing customers and satisfying with the products and / or services provided by the Company</li> </ul>	<p>Any person, usually claimant, insured, injured party, customer, etc.</p>